



Agenda

Date: Tuesday November 18, 2008 **Time:** 11:00 a.m.
Location: GTAA Administration Building, 3111 Convaire Drive, Pearson Boardrooms A&B
Chair: Toby Lennox
Guests: Russ Cruickshank, Manager Customer Experience
Attachments: GTAA Information Update

Item	Details	Action By
1.0	Preliminary items	
1.1	Welcome and Roll Call	Irene Hawrylyshyn
1.2	Approval of Agenda	All Members
1.3	Review and Approval of August 19, 2008 Minutes	All Members
1.4	Review of Action Items	Toby Lennox
2.0	Discussion Items	
2.1	GTAA Information Update	Toby Lennox
2.2	The Pearson Experience	Russ Cruickshank
2.3	Scooper Initiative – Update	Michael Sinclair
2.4	Greening of the Industry – Update	Michael Sinclair
3.0	Members Roundtable	All Members
4.0	Correspondence and News	Toby Lennox
5.0	Adjournment	Toby Lennox

For more information, please contact Kim Stefanazzi at (416) 776-3941.